

| | Outcomes | Measures for success | Reporting Cycle Due | Target | 2018/19 Milestone | Aim High/Low | Baseline | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Mar-19 | Year End Position | |
|--|--|--|--|--|-------------------|--------------|----------|--------|--------|---------|--------|--------|---------|--------|--------|------------------------|--------|--------|------------------------|-------------------|---|
| Best start in life | All children and young people are ready for school and work | 2 West Sussex schools that are judged good or outstanding by Ofsted | Monthly | Top quartile of all Local Authorities by 2022 - currently >92.6% | 86.0% | H | 81.6% | 83.3% | 83.4% | 83.1% | 82.7% | ● | 83.6% | 84.3% | 84.3% | 84.7% | 84.8% | 83.7% | A | | |
| | | 3 Pupils attending West Sussex schools that are rated good or outstanding by Ofsted | Monthly | Top quartile of all Local Authorities by 2022 - currently >91.8% | 86.5% | H | 81% | 84.3% | 83.0% | 84.1% | 83.8% | ● | 84.4% | 84.8% | 85.3% | 85.3% | 85.3% | 86.2% | 85.0% | A | |
| | | 4 Attendance of West Sussex Children Looked After at their school | Monthly | Top quartile of all Local Authorities by 2022 - 96.9% | 96.10% | H | 92.7% | 91.4% | 91.0% | 90.4% | 90.3% | ● | 92.0% | 92.7% | 92.4% | 90.6% | 90.9% | 90.4% | 90.5% | A | |
| | Families and children have a healthy family, home and work life | 5 Families turned around | Quarterly | ≥3,940 by 2022 | 3,057 | H | 1,281 | | | 2,169 | | | 2,469 | | | 2,564 | | | 3,024 | A | |
| | Children and young people feel safe and secure | 8 West Sussex Children Looked After per 10,000 | Monthly | Top quartile of statistical neighbours by 2022 - ≤37 | 40 | L | 41.2 | 40.9 | 40.6 | 39.7 | 39.8 | 39.5 | 40 | 39.4 | 40.5 | 40.6 | 40.3 | 40.7 | 40.6 | A | |
| | | 9 West Sussex children subject to Child Protection Plan for 2 years or more | Monthly | Top quartile of statistical neighbours by 2022 - ≤1.9% | 1.9% | L | 2.4% | 2.2% | 2.7% | 2.2% | 1.7% | 2.2% | 2.9% | 3.4% | 3.1% | 1.7% | 1.9% | 3.3% | 2.9% | R | |
| | | 10 Children Looked After with 3 or more placements during the year | Monthly | Top quartile of statistical neighbours by 2022 - ≤10.34% | 10.6% | L | 10.7% | 12.4% | 12.6% | 13.3% | 13.4% | 13.1% | 12.3% | 11.9% | 11.3% | 12.1% | 10.6% | 10.5% | 9.5% | G | |
| | | 11 Review of Child Protection Conferences completed in timescales | Monthly | ≥99% by 2022 | 99% | H | 96.6% | 87.6% | 99.3% | 97.7% | 100% | 100% | 99.3% | 96.8% | 96.8% | 100.0% | 100.0% | 100.0% | 100.0% | G | |
| | | 12 Child Sexual Exploitation - cases managed at medium or low levels of risk | Monthly | ≥80% by 2022 | 80% | H | 75% | | | 85.0% | | 88.0% | 93.0% | 92.0% | 91.6% | 91.0% | | 92.0% | 89.0% | G | |
| | | 13 West Sussex children placed in residential homes rated good or outstanding | Quarterly | 90% by 2022 | 87% | H | 84% | | | 90.4% | | | 93.9% | | | 87.2% | | | 91.7% | G | |
| Children and young people are able to thrive | 19 Reoffending rates for children and young people (aged 10 to 17) | Quarterly | Top half of statistical neighbours by 2022 - 33.2% and 32.4% | 36.25% | L | 37.3% | | | 41.2% | | | 33.8% | | 36.9% | | | 35.9% | G | | | |
| A prosperous place | Infrastructure that supports a successful economy | 23a Access to superfast fibre broadband | Quarterly | Additional 7,000 premises have access to superfast fibre by 2022 | 7,000 | H | 1,203 | | | 4,406 | | | 5,534 | | | 6,305 | | | 6,976 | G | |
| | A place that provides opportunity for all | 28 Economically active 16-64 year olds who are employed | Quarterly | Remain in top quartile of statistical neighbours by 2022 - ≥ 78.3% | 80.2% | H | 80.2% | | | 79.4% | | | 80% | | | Δ | | | Δ | G | |
| A strong, safe and sustainable place | A safe place | 35 Calls to critical fires where the first fire engine met our emergency response standard | Monthly | 90% by 2022 | 89% | H | 87.3% | 89.0% | 87.8% | 88.8% | 93.9% | 86.5% | 85.1% | 86.2% | 85.7% | 87.0% | 87.13% | 83.70% | * | A | |
| | | 37 Operation Watershed fund allocated to community projects | Quarterly | 70 projects supported by 2022 | 40 cumulative | H | 52 | | | 58 | | | 58 | | | | 73 | | 73 | G | |
| | Strong communities | 38 Households living in temporary accommodation per 1,000 households | Quarterly | Top quartile of statistical neighbours by 2022 - ≤0.9 | 1.5 | L | 1.5 | | | | | | | 1.67 | | no more data available | | | no more data available | R | |
| | | 39 Average time between a child entering care and moving in with their adoptive family | Monthly | ≤365 days by 2022 | 426 | L | 466.69 | 479.0 | 463.1 | 462.3 | 476.9 | 476 | 465 | 472 | 470 | 477 | 469 | 477.3 | 481 | R | |
| | | 40 Safe and Well visits carried out for those at highest risk | Monthly | 19,800 by 2022 cumulative | 7,800 | H | 4,000 | 5,202 | 5,567 | 5,924 | 6,290 | 6,766 | 7,095 | 7,396 | 7,761 | 8,008 | 8,414 | | Δ | G | |
| | | 41 Reports of crime in West Sussex - overall crime recorded per 1,000 population | Quarterly | below the regional average by 2022 65.19 | 65.19 | L | 56.07 | | | 61.2 | | | | 50.3 | | | 53.8 | | | * | G |
| | | 42 Reports of hate crime - Total number of reports received by the Hate Incident Support Services (HISS) | Quarterly | 800 reports per annum totalling 4,000 by 2022 | 800 | H | 641 | | | 264 | | | | 528 | | | 736 | | | * | G |
| | Sustainable environment | 43 Renewable energy generated by WSCC | Quarterly | 50% increase on baseline by 2022 | 9,141 MWh | H | 6,094MWh | | | 2,462.3 | | | 4,754.3 | | | 6,206.6 | | | 8,710.6 | A | |
| 44 Carbon reduction achieved by WSCC in tonnes emitted | | Quarterly | 50% decrease on baseline by 2022 | 17,612 | L | 32,022 | | | 5,407 | | | | 8,597 | | | 12,475 | | | 17,421 | G | |

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|---|--|---|-------------------------|--|-------------------|--------------|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------------------|
| Independence for later life | A good place to grow old | 49 Quality of care in homes: ratio of care home providers rated good or outstanding by the Care Quality Commission | Quarterly | Top quartile of statistical neighbours by 2022 - 85.45% | 82% | H | 79% | | | 79% | | | 78% | | | 79% | | | 77% | A |
| | | 50 Quality of care at home: ratio of at home care providers rated good or outstanding by the Care Quality Commission | Quarterly | Top quartile of statistical neighbours by 2022 - 90.86% | 90.86% | H | 90% | | | 90% | | | 89% | | | 91% | | | 86% | A |
| | Older people have opportunities to thrive | 52 Delayed transfers of care from hospital that are attributed to social care | Monthly | 2.6 delayed days per 100,000 population per day (nationally set target) by 2018/19 | <2.6 | L | 5 | 3.6 | 2.8 | 2.5 | 2.0 | 2.2 | 3.2 | 2.5 | 1.64 | 1.67 | 1.96 | 2.6 | ** | G |
| A council that works for the community | Open and transparent | 59 Freedom of Information requests responded to within time | Monthly | 95% by 2022 | 90% | H | 80% | 85% | 86% | 91% | 80% | 89% | 80% | 77% | 90% | 80% | 83% | 82% | 89.4% | A |
| | | 60 Formal member meetings webcast | Quarterly | Increase by 10% each year to 2022 | 28.6% | H | 26% | | | 37.5% | | | 37.5% | | | 27.5% | | | 27.6% | A |
| | | 61 Residents subscribing to receive online updates on the democratic process | Quarterly | Increase by 100 each year to 2022 | 18,951 | H | 18,851 | | | 23,522 | | | 23,373 | | | 23,122 | | | 23,158 | G |
| | | 62 Decision transparency | Quarterly | To increase to 75% the number of key decisions published in the Forward Plan at least 2 months prior to the decision being taken by 2022 | 67% | H | 64% | | | 78% | | | 73% | | | 68% | | | 73% | G |
| | | 63 Social media presence of the Council: residents interacting with the Council's social media platforms - Facebook likes | Monthly | Increase by 10% each year to 2022 | 4,823 | H | 3,986 | 4,516 | 4,584 | 4,719 | 4,866 | 5,021 | 5,169 | 5,456 | 5,580 | 5,652 | 5,791 | 5,984 | 6,100 | G |
| | Listens and acts upon | 64 Residents' issues considered by County Local Committees | Quarterly | 20% by 2022 | 12% | H | 11% | | | 21.2% | | | 21.2% | | | 39.5% | | | 45.8% | G |
| | | 65 Level of community grants that support The West Sussex Plan priorities | Quarterly | 100% by 2022 | 100% | H | 100% | | | 100% | | | 100% | | | 100% | | | 100% | G |
| 66 The County Council's response to recommendations from customer complaint resolutions | | Quarterly | 100% by 2022 | 90% | H | 94% | | | 100% | | | 100% | | | 100% | | | 98% | G | |
| Works in partnership | 67 Partnership 'deals' achieved between the County Council and our District and Borough partners | Quarterly | 12 deals signed by 2022 | 6 | H | 3 | | | 4 | | | 6 | | | 7 | | | 7 | G | |

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|--|---|--|---|--|---|--------------|----------|---|---|---------------|--------------|--------------|-------------------|---------|---|
| Best start in life | All children and young people are ready for school and work | 1 Children achieving a 'Good Level of Development' in Early Years Foundation Stage | Annually (Oct) | Top quartile of all Local Authorities by 2022 - >73.35% | 71.5% | H | 70.6% | 59% | 63.5% | 68.3% | 70.6% | 71.4% | G | | |
| | | 6 Healthy weight 10-11 year olds | Annually (Oct) | Top quartile of all Local Authorities by 2022 - >69.2% | 69.2% | H | 70.3% | 69.3% | 68.5% | 70.3% | 70.1% | * | G | | |
| | Access to education that meets the needs of our community | 14 Pupils attaining the expected standard at Key Stage 1 in reading, writing and maths | Annually (Dec) | exceed national average by 2022 - 63.7% | 62% | H | 56.2% | Data not comparable - format and scoring is different | | 48.2% | 56.2% | 61.5% | A | | |
| | | 15 Pupils attaining the expected standard at Key Stage 2 in reading, writing and maths | Annually (Dec) | exceed national average (currently 64%) by 2022 | 61% | H | 55% | Data not comparable - format and scoring is different - | | 45% | 55% | 61.8% | G | | |
| | | 16a Countywide take up of free early education and childcare: 3 and 4 year old | Annually (Feb) | Top quartile of statistical neighbours by 2022 - 100% | 98% | H | 96% | 95% | 95% | 96% | 96% | 96% | * | A | |
| | | 16b Countywide take up of free early education and childcare: 2 year old | Annually | Top quartile of statistical neighbours by 2022 - 83% | 80% | H | 79% | 62% | 68% | 79% | 79% | 82% | * | G | |
| | | 17 Key Stage 4 Progress 8 score | Annually (Jan) | Top quartile of Local Authorities nationally by 2022 ->0.07 | 0.05 | H | 0.03 | Data not comparable - format and scoring is different | | 0.1 | 0.1 | 0.03 | 0.05 | G | |
| | | Children and young people are able to thrive | 18a Children Looked After achieving educational outcomes in line with their peers KS4 | Annually (Jul) | In line with national average of peers KS4 -1.18 | -1.18 | H | -1.14 | Data not comparable - format and scoring is different | | -0.74 | -0.74 | -1.46 | -0.91 | G |
| | 18b Children Looked After achieving educational outcomes in line with their peers KS2 | | Annually (Jul) | In line with national average of peers KS2 31.7% | 18% | H | n/a | | | 23.10% | 23.10% | 13.6% | 31.3% | G | |
| | 18c Children Looked After achieving educational outcomes in line with their peers KS1 | | Annually (Jul) | In line with national average of peers KS1 33.8% | 20.3% | H | 15.8% | | | 16.7% | 16.7% | 33.3% | 10.0% | R | |
| | 20a Attainment of disadvantaged pupils is in line with their peers KS4 | | Annually | In line with national average of peers by 2022 KS4 0.51 | 0.69 | L | 0.75 | Data not comparable - format and scoring is different | | 0.58 | 0.58 | 0.75 | 0.79 | R | |
| | 20b Attainment of disadvantaged pupils is in line with their peers KS2 | | Annually | In line with national average of peers by 2022 KS2 20% | 22.25% | L | 23% | | | 24% | 24% | 23% | 23.4% | A | |
| | 20c Attainment of disadvantaged pupils is in line with their peers KS1 | | Annually | In line with national average of peers by 2022 KS1 18.5% | 21% | L | 22.2% | | | 19.4% | 19.4% | 22.2% | 20.2% | G | |
| | A prosperous place | A place where businesses thrive | 21 Business start-ups | Annually (Dec) | Top quartile of statistical neighbours by 2022 - 12.89% | 12.38% | H | 12.2% | 11.9% | 12.2% | 11.9% | 11.9% | 10.8% | R | |
| | | | 22 Business survival and retention (5 year survival rate) | Annually (Nov) | Top quartile of statistical neighbours by 2022 - >48.5% | 44.65 | H | 43.3% | 2010-15 43.3% | 2011-16 46.6% | 2012-17 47% | 2013-18 ** | 2014-19 ** | G | |
| | | Infrastructure that supports a successful economy | 23b Coverage of superfast fibre broadband | Annually (Oct) | 96% West Sussex coverage by 2022 | 96% | H | 95% | | | | | 95.6% | 95.9% | G |
| | | | 24 Additional school places delivered | Annually (Oct) | Total school places 120,645 by 2022 | 114,412 | H | 109,017 | | | | | 126,143 | 127,232 | G |
| 25 Cycling - total length of cycle path - new installations | | | Annually | 60% increase by 2022 on the amount of new installation | 11.32km | H | 0km | Highways England agreed they should be able to provide an annual figure for km of new cycle route delivered each year, but not routinely reported on at the moment. | | | | 5.57km | 11.37km | G | |
| 26 Road conditions - A roads considered poor and likely to require planned maintenance | | | Annually (Nov) | 5% or less by 2022 | 5% | L | 5% | 2013-15 6% | 2014-16 3% | 2015-17 4% | 2016-18 3% | 2017-19 4% | G | | |
| A place that provides opportunity for all | | 27 Average gross weekly earnings for full time workers resident in West Sussex | Annually (Nov) | Top quartile of statistical neighbours by 2022 - ≥£554.10 | £554.10 | H | £557.20 | 540 (2014) | 552.7 (2015) | 557.2 (2016) | 554.1 (2017) | 574.9 (2018) | G | | |
| A skilled workforce for West Sussex | | 29 16-17 year olds who are not in education, employment or training | Annually (Mar) | Top quartile of Local Authorities nationally by 2022 - <1.9% | 2.7% | L | | not comparable - 16-18 yo - now measure 16-17 yo | | | | | 2.7% | G | |
| | | 30 Apprentices in West Sussex | Annually (Nov) | ≥7,390 by 2022 | 6,383 | H | 5,790 | 5,400 | 5,790 | 5,920 | 5,920 | 4,790 | * | R | |
| | | 31 Adults with learning disabilities who are in paid employment | Annually (Oct) | England average or better by 2022 - 5.7% | 3.5% | H | 2.2% | 2.2% | 2.2% | 2.2% | 2.2% | 3.2% | * | A | |

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|--|---|--|--|---|--|--------------|----------------------|--|---------|---------|----------|----------|-------------------|
| A prosperous place | A great place to live, work and visit | 32 Residents who feel happy with West Sussex as a place to live, work or visit | Biennial (Oct 18) | Top quartile of statistical neighbours by 2022 - 90.86% | 91% | H | n/a | Data will be gathered for the first time from the What Matters to You survey. Question not asked before. | | | | 70% | A |
| | | 33 Economic growth - GVA | Annually (Dec) | Above South East average by 2022 - £28,506 | £26,864 | H | £25,221 | £25,033 | £25,221 | £25,978 | £26,568 | * | A |
| A strong, safe and sustainable place | A healthy place | 7 Emergency Hospital Admissions for Intentional Self-Harm, per 100,000 population | Annually (Mar) | 172.3 | 208.3 | L | 220 | 231.3 | 262.7 | 220.3 | 222.2 | * | R |
| | | 34 Air Quality Management Areas where air quality is improving | Annually (Dec) | 10 Air Quality Management Areas with improved air quality | 10 | H | 9 | | | 9 | 8 | * | R |
| | A safe place | 36 People killed or seriously injured in road traffic accidents per billion vehicle miles | Annually (Nov) | Top quartile of statistical neighbours by 2022 - ≤57 | 91 | L | 103 | 108 | 101 | 103 | 102 | * | R |
| | | Sustainable environment | 45 Ultra-low emission vehicles registered for the first time | Annual | Top quartile of statistical neighbours by 2022 - > 488 registered vehicles | 365 | H | 327 | | | 2016 327 | 2017 391 | * |
| | 46 Household waste sent to landfill | | Annual | 9% by 2022 (top quartile) | 25% | L | 49% sent to landfill | | 38.4% | 49% | 39% | 27.06% | A |
| | A place of culture, heritage and beauty | 47 Museums and theatres in West Sussex - visitors at attractions | Annually (Jul) | 20% increase by 2022 | 1,942,709 | H | 1,850,199 | | | 1.9m | 3.7m | * | G |
| 48 Areas of Outstanding Natural Beauty in West Sussex - Up-to-date Management Plans adopted for the two AONB | | Annually (Apr) | 100% of plans reviewed every 5 years | 100% | L | 100% | | | 100% | 100% | 100% | G | |
| Independence for later life | Older people feel safe and secure | 51 People who use services who say that those services have made them feel safe and secure | Annually (Jun) | 95% by 2022 | 94% | H | 82.9% | 88.3% | 82.9% | 93.5% | 87.1% | * | R |
| | Older people have opportunities to thrive | 53 Older people (aged 65+) who were still at home 91 days after discharge from hospital | Annually (Nov) | Top quartile of statistical neighbours by 2022 - >86.9% | 86% | H | 83.7% | 71.4% | 88.8% | 83.7% | 87.8% | * | G |
| | People are healthy and well | 54 Emergency admissions for hip fractures in those aged 65+, per 100,000 | Annually (Dec) | maintain at 612 per 100,000 by 2022 | 611 | L | 578 | 595 | 578 | 595 | 568 | * | G |
| | Older people feel part of their community | 55 Social isolation - adult social care users who have as much social contact as they would like | Annually (Jun) | 50% by 2022 | 44% | H | 45.8% | 45.5% | 45.8% | 43% | 41.2% | * | R |
| A council that works for the community | Customer focused | 56 Level of satisfaction of the services received by our residents | Biennial (Oct 18) | 80% by 2022 | 75% | H | 0% | Data will be gathered for the first time from the What Matters to You survey. Question not asked before. | | | | 46% | R |
| | Value for money | 57 Residents who agree that the council provides good value for money | Biennial (Oct 18) | 80% by 2022 | 75% | H | 0% | Data will be gathered for the first time from the What Matters to You survey. Question not asked before. | | | | 35% | R |
| | Open and transparent | 58 Residents who find it easy to access information, services and support they need | Annually (Sep) | 80% by 2022 | 75% | H | 53% | | | 53% | 54% | 48% | R |

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